

MODERN EMBER[®]

Harlowe 26 Inch Electric Stove Heater

Owner's Manual & Installation Guide



Models

ME-26-BLK · ME-26-CRM · ME-26-HNT

WARNING

Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in electric shock, or serious personal injury.

CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.



Important Safety Information

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and/or injury including the following:

General Use

- This heater becomes hot during use. Do not let bare skin touch hot surfaces.
- Use the carry handles (if provided) when moving the heater.
- Never leave the heater unattended. Always unplug it when not in use.
- Use extreme caution when the heater is used near children or individuals who need assistance.
- This heater provides supplemental heat only — it is not intended as a primary heat source.
- Use only as described in this manual. Any other use may cause fire, electric shock, or injury.

Placement & Clearance

- Keep furniture, bedding, pillows, curtains, clothing, papers, and other combustibles at least 3 feet (0.9 m) from the front, sides, and rear of the heater.
- Never place the heater near a bed — falling pillows or blankets can ignite.
- Do not use on soft surfaces, such as a bed or carpet, where air openings could become blocked.
- Do not block the air intake or exhaust in any way.
- Do not insert or allow foreign objects into any vent or exhaust opening — this can cause electric shock, fire, or damage.

Power Cord & Electrical

- Plug directly into a properly grounded wall outlet only. Never use an extension cord or power strip.
- Make sure the plug fits snugly in the outlet. A loose or faulty connection can cause the outlet to overheat.
- Never plug into an outlet that is old, cracked, or has loose wiring — this can cause arcing, overheating, or fire.
- Check the cord and plug before every use. Do not operate the heater if the cord or plug is damaged, if the unit has malfunctioned, or if it has been dropped or otherwise damaged. Discard it or return it to an authorized service facility for repair.
- Do not run the cord under carpeting, rugs, runners, furniture, or appliances. Route it away from foot traffic to prevent tripping.
- Heaters draw more current than most small appliances, so overheating at the outlet can occur even if it hasn't with other devices. Periodically check whether the plug, outlet, or faceplate feels hot. If it does, stop using the heater immediately and have a qualified electrician inspect and replace the outlet.
- Always turn the heater off before unplugging it, and always disconnect it from power before assembling, cleaning, or moving it.

Location & Environment

- For indoor use only. Never use outdoors.
- Never use in bathrooms, laundry rooms, or other areas where the heater could fall into water, get damp, or contact moisture.
- Do not use in areas where gasoline, paint, or other flammable materials are used or stored.
- Store in a dry location. Never use the heater if it has gotten wet.

Maintenance

- Regularly inspect air vents and remove dust, lint, or debris with a vacuum only. Unplug the heater first. Never rinse or wet it.
- Risk of electric shock: do not open the housing. There are no user-serviceable parts inside.



CALL US FIRST DO NOT RETURN TO STORE

For immediate assistance with assembly, missing parts, or if your product arrives damaged, please contact us before returning to the retailer.

1-888-575-6968

Monday through Friday, 8am to 5pm CST

customercare@modernmember.com | modernmember.com

SAVE THESE INSTRUCTIONS FOR FUTURE USE

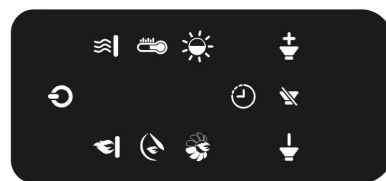
If you sell or give this product to another person, make sure this manual is included with it.

Parts Included

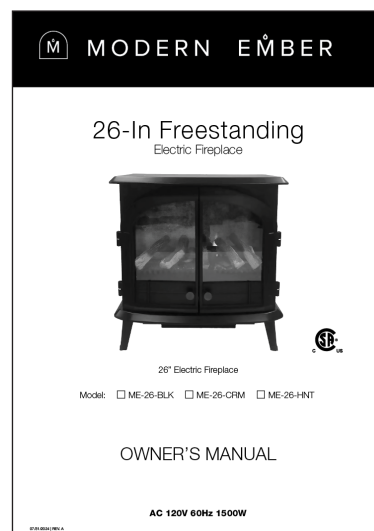
⚠ CAUTION This product includes a **GLASS** panel! **ALWAYS USE EXTREME CAUTION** when handling glass. **FAILURE** to do so could result in personal injury or property damage.



A – Fireplace



B – Remote Control



C – Instruction Manual

About This Fireplace

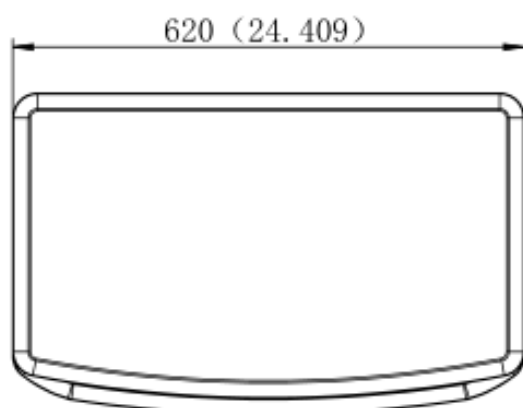
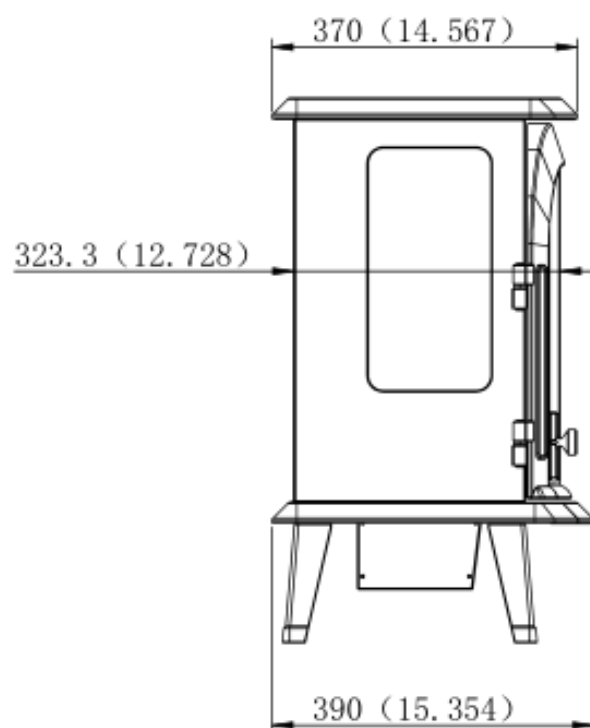
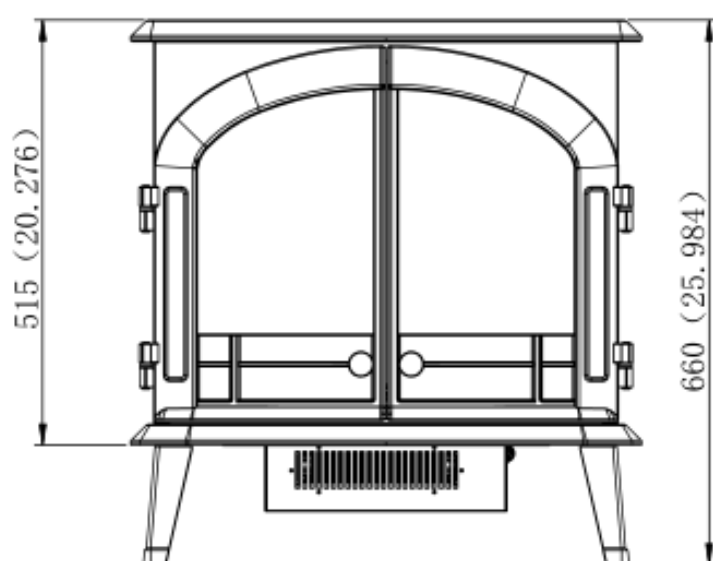
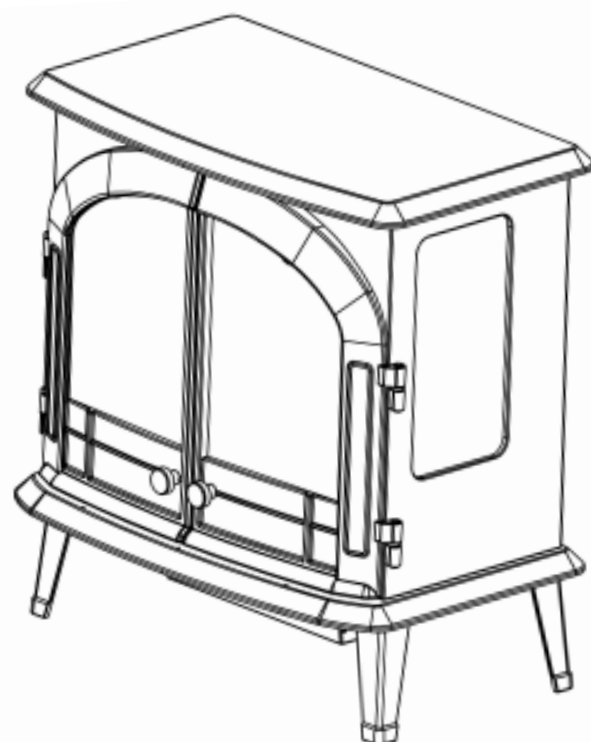
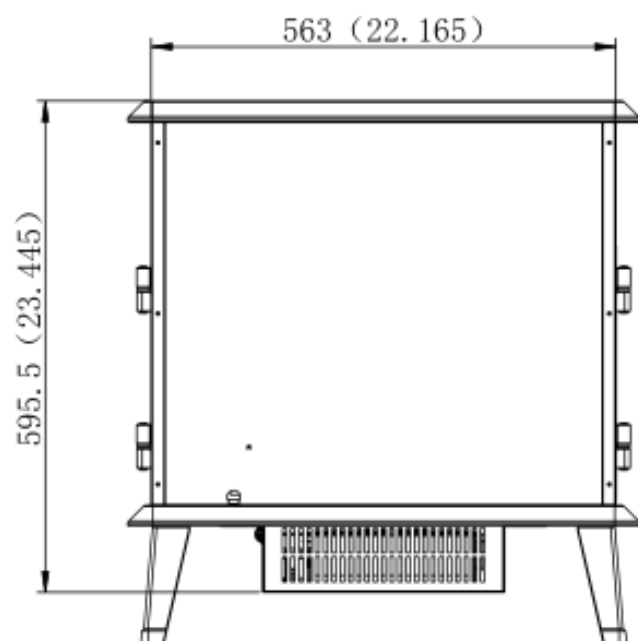
SPECIFICATIONS

MODEL	ME-26
NET WEIGHT	27.5 lbs (12.5 Kg)
OPERATING TEMPERATURE RANGE	-4° to 104° F (-20° to 40° C)
POWER	120V, 60 Hz / 12.5A / 1500 W Approvals certified to meet UL Standards

WIRING	Plug-In
BULB TYPE	LED
PRODUCT SIZE	Width: 24.4" (620 mm) Height: 26" (660 mm) Depth: 15.4" (390 mm)

Specifications

DIMENSIONS

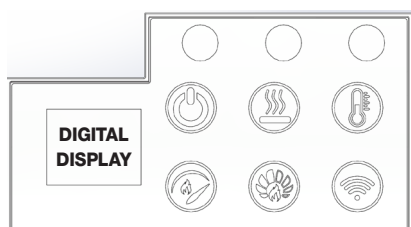


Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, by the battery-powered REMOTE CONTROL, or by the TUYA APP.

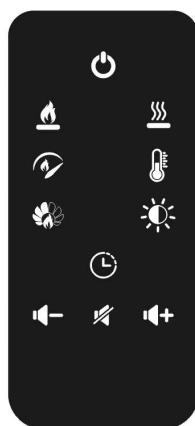
CONTROL PANEL

The manual controls for the electric fireplace are located on the front glass as illustrated below. Touch the hidden control to the right side of the small clear window to activate the controls. Select an icon and the digital display will highlight the selection. The touch panel will return to the hidden state after 5 seconds of inactivity.



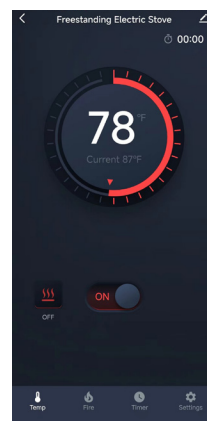
REMOTE CONTROL

The multi-function IR (infrared) remote control has a range of approximately 16.5ft (5m). To operate, the remote control must be pointed toward the front of the electric fireplace.



TUYA APP

Once paired to device through WiFi full control of the electric fireplace can be conducted through the app utilizing easy to understand user interface. See App Connection & Operating Instructions starting on page 8.



CONTROL FUNCTIONS

BUTTON	FUNCTION	DESCRIPTION																																		
	Power	Press to turn the unit on and off or put it in Standby mode. When the unit is turned back on, it will retain the previously used settings (except timer).																																		
	Heat Control	Heat On: Press to turn heat on (indicated by 1 short beep). Display will show Lo (low heat), Hi (high heat), or cool airflow OFF. After 2 seconds, display will show the room temperature. Use the Temperature icon to change the heater temperature setting. Lo - Press heat icon on the control panel to choose low heat. Hi - Press heat icon on the control panel to choose high heat. NOTE: When the heater is switched on, the heater fan will operate. The heater element may or may not be on depending on the thermostat setting (see “Temperature” section). Heat Off: Press to turn heat off. NOTE: After the heater is switched off, the fan will continue on for 1 minute before turning off.																																		
	Temperature	Press multiple times to cycle through the 16 temperature settings: <table><tr><td>C°</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td><td>32</td></tr><tr><td>F°</td><td>62</td><td>64</td><td>66</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td><td>90</td><td>92</td></tr></table> NOTE: To operate the fan without heat, turn the heat on and select a temperature setting that is below the room temperature. Press once to display the set temperature. It will flash for 3 seconds and then display the room temperature.	C°	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	F°	62	64	66	68	70	72	74	76	78	80	82	84	86	88	90	92
C°	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32																				
F°	62	64	66	68	70	72	74	76	78	80	82	84	86	88	90	92																				

Methods of Operation

CONTROL FUNCTIONS (CONT.)

BUTTON	FUNCTION	DESCRIPTION								
	Disable Heat	On the touch panel, press the Heat and Temperature buttons at the same time and hold for 3 seconds to disable the heater. Press and hold again for 3 seconds to enable the heater. When the heater is disabled, “--” will display when Temperature button is pressed. The remainder of the unit’s controls will operate in the same fashion.								
	°C / °F Temp	The display can show the temperature reading in either °C or °F. To change the display, press and hold the Temperature and Flame Speed buttons at the same time on the touch panel.								
	Flame Speed	Press multiple times to toggle through flame speeds (minimum, medium, maximum). Display will show current speed number (F1, F2, F3 respectively).								
	Color Theme (Speaker On / Off)	Press multiple times to change the media and flame base colors. This feature is active only when the flame effect is on. Display will show theme (t0, t1, t2, etc.) <table><tr><td>Theme t0 - Midnight mode</td><td>Theme t4 - Media purple</td></tr><tr><td>Theme t1 - Media white</td><td>Theme t5 - Media green</td></tr><tr><td>Theme t2 - Media red/orange</td><td>Theme t6 - Prism mode (color cycle)</td></tr><tr><td>Theme t3 - Media blue</td><td></td></tr></table> To choose a custom color, press Brightness icon. Press again to return to Prism Mode. Speaker On / Off: Long press for 5 seconds to turn speaker off. Repeat to turn speaker on.	Theme t0 - Midnight mode	Theme t4 - Media purple	Theme t1 - Media white	Theme t5 - Media green	Theme t2 - Media red/orange	Theme t6 - Prism mode (color cycle)	Theme t3 - Media blue	
Theme t0 - Midnight mode	Theme t4 - Media purple									
Theme t1 - Media white	Theme t5 - Media green									
Theme t2 - Media red/orange	Theme t6 - Prism mode (color cycle)									
Theme t3 - Media blue										
	Brightness	ONLY AVAILABLE ON REMOTE. Press to change the brightness of the flame and logs. Display will show b1 (low), b2 (medium), or b3 (high).								
	Flame	ONLY AVAILABLE ON REMOTE. Press to turn the flame effect on. Press again to turn the flame effect off.								
	Timer	ONLY AVAILABLE ON REMOTE. Press timer button on remote multiple times to change the sleep timer by 0.5 hr from 0.5 hr to 8 hr before turning off. Press again, and the remaining time on the timer displays. When the timer is active, the timer indicator light will illuminate.								
	Speaker	ONLY AVAILABLE ON REMOTE. Press button on remote to turn the speaker on/off. <table><tr><td> Press to increase the volume</td><td> Press to decrease the volume</td></tr></table>	 Press to increase the volume	 Press to decrease the volume						
 Press to increase the volume	 Press to decrease the volume									
	WiFi Setup	Default WiFi before APP connection. Long press for 5 seconds to setup WiFi. Blue indication light will flash during setup. WiFi is connected successfully after one beep. Short press to connect/disconnect the app and unit. User can connect the app with a short beep and disconnect with a long beep.								

 **NOTE** If the fireplace is left on for longer than 24 hours the app will disabled the heat function. To restart the heat function in the app, press the WiFi button until a beep sound is heard.

 **NOTE** When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

 **NOTE** To improve operation, aim the remote control at the front of the fireplace.
DO NOT press the buttons too quickly. Give the unit time to respond to each command.

Care & Maintenance

GENERAL

Inspect the electric firebox regularly, depending upon conditions, and at a minimum yearly intervals. Remove dust and clean with damp cloth as required.

WARNING

NO SERVICING of the internal or electrical parts should be performed by the consumer. **DO NOT service the unit yourself.**



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury.**



NEVER immerse in water or **spray with water.** Doing so could result in **electric shock, fire, or personal injury.**



Risk of electric shock! DO NOT OPEN any panels! No user-serviceable parts inside!

RESETTING THE TEMPERATURE CUTOUT SWITCH

Should the heater overheat, an automatic cutout will turn the heater off. It will not come back on without being reset.

To reset the cutout switch, unplug the unit and wait 5 minutes before plugging it back in

CLEANING

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto a cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

MAINTENANCE

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

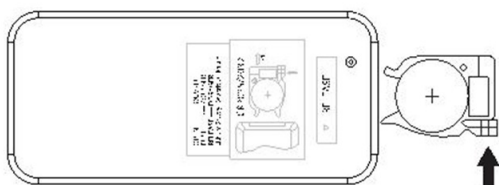
- Store heater in a clean, dry place when not in use.

Care & Maintenance

BATTERY REPLACEMENT

To replace the battery:

1. Remove the screw on the battery cover using a Phillips screwdriver.
2. Depress tab and pull out to release battery compartment on bottom of the remote control.
3. Correctly install one 3 Volt (CR2032 [longer life] or CR2025) battery in the battery compartment.
4. Insert the battery compartment and secure with the screw.



NOTE

Battery must be recycled or disposed of properly. Check with your Local Authority or Retailer for recycling advice in your area.

⚠ CAUTION

NEVER dispose of batteries in fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.

App Connection Instructions

1. App Download



- Download “Tuya Smart” from the app store.
- Scan the QR code.
- Turn on the “GPS” from your mobile device.

NOTE: make sure your mobile phone is well connected to the nearest WiFi signal.

2. Login

15:40

<

Register

Mobile Number/Email

☐ I Agree [Privacy Policy](#) [User Agreement](#)
[Children's Privacy Statement](#) and
[Third Party Information Sharing List](#)

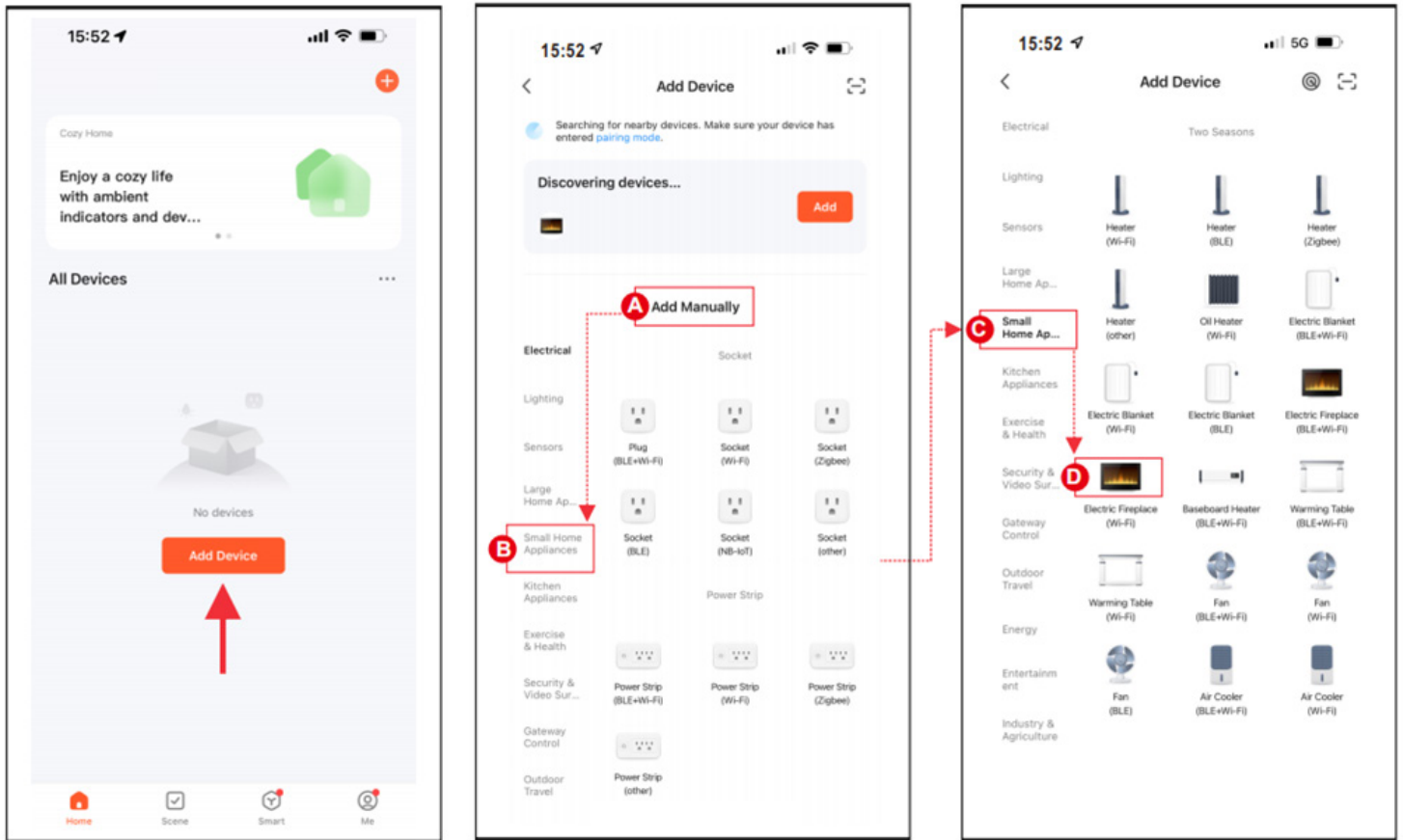
Get Verification Code

- Register with your email ID or Mobile phone number as the user name.
- Setup your account password.

App Connection Instructions

3. Add Device

- After account is created, log into account and select the “Add Device” button.



There are three methods to add your electric fireplace.

Before adding a product, it is necessary to reset the WiFi (after resetting, the WiFi indicator light will Blink Slowly and Blink Quickly).

Method 1:

Add Manually on “Blink Slowly” mode. Please follow below steps.

Method 2:

Add Manually on “Blink Quickly” mode. Please follow below steps.

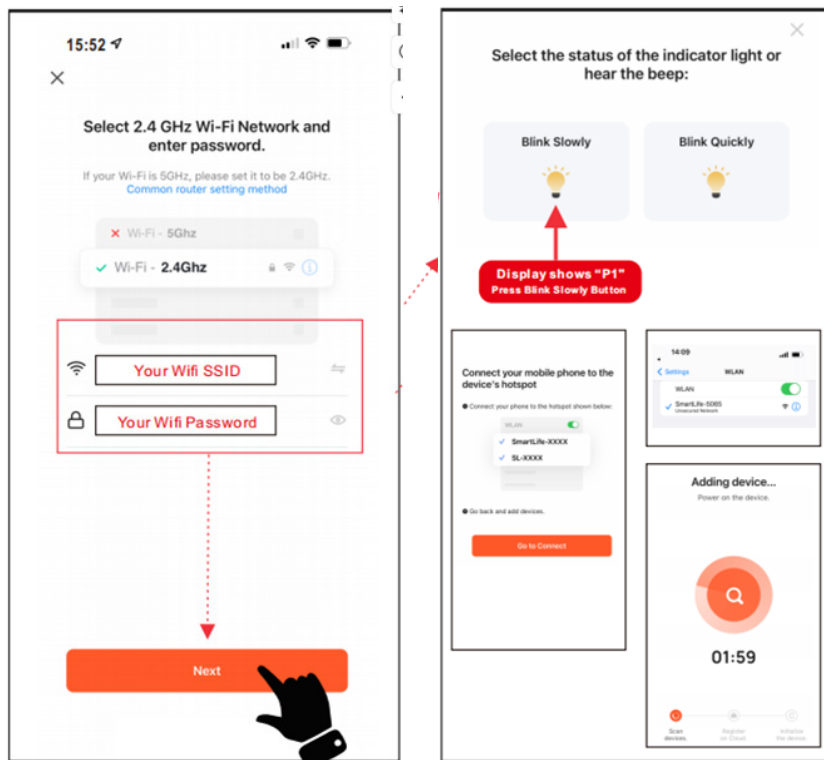
Method 3:

Add by Bluetooth. (Open Bluetooth on your mobile phone before adding.)

App Connection Instructions



4.1 Connecting Method 1 - (Blink Slowly)

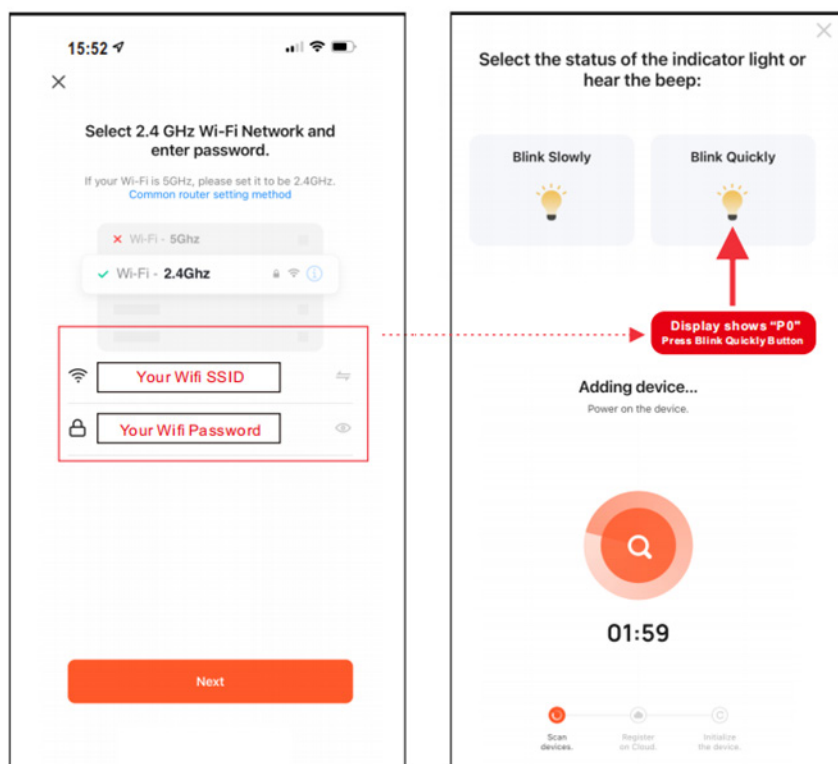


Press  button for 5 seconds until the blue indicator of WiFi is flashing.

Next, open the app in your mobile phone and enter WiFi name and password, and then press “Next” to pair the device.

Press button “Blink Slowly”, and the device is being connected. The blue indicator of WiFi is on after the device is connected.

4.2 Connecting Method 2 - (Blink Quickly)



Press  button for 5 seconds until the blue indicator of WiFi is flashing.

Next, open the app in your mobile phone, and then enter WiFi name and password, and then press “Next” to pair the device.

Press button “Blink Quickly”, and the device is being connected. The blue indicator of WiFi is on after the device is connected.

App Connection Instructions

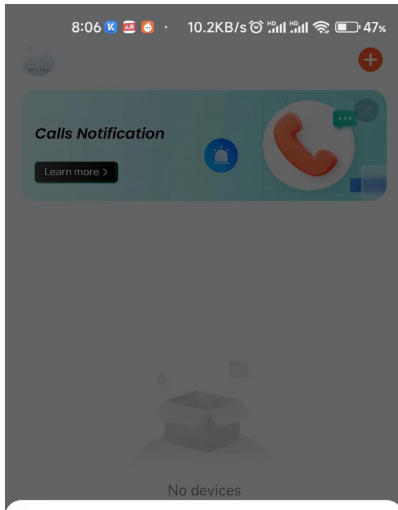
4.3 Connecting Method 3 - (Bluetooth)

Press  button for 5 seconds until the blue indicator of WiFi is flashing.

Press the “Add” button when you see the device named “Freestanding Electric Stove.”

Enter the WiFi name and password, and then press “Next” button for pairing.

The blue indicator of WiFi is on after the device is connected.

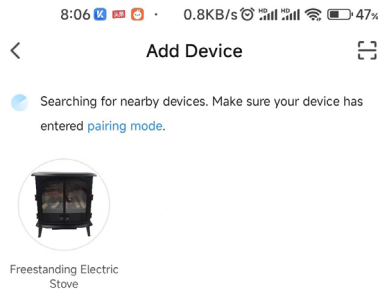


Devices to be added: 1



Freestanding Electric Stove

Add



Add Manually

Electrical

Lighting

Sensors

Large Home Appliances

Small Home



Plug (BLE+Wi-Fi)

Socket



Socket (Wi-Fi)



Socket (Zigbee)



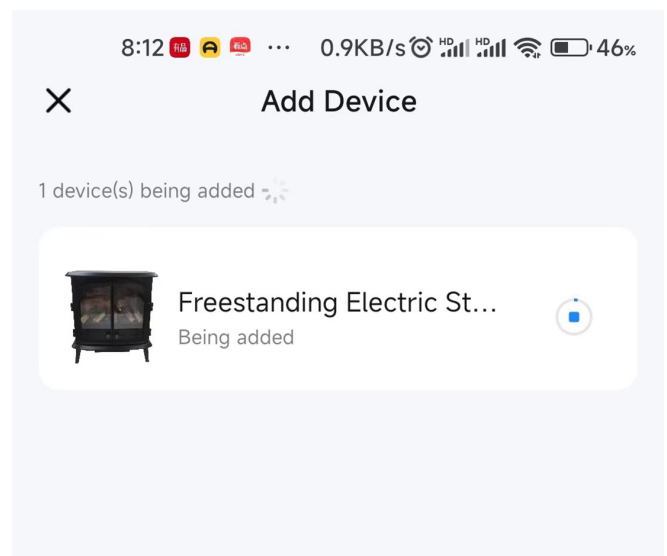
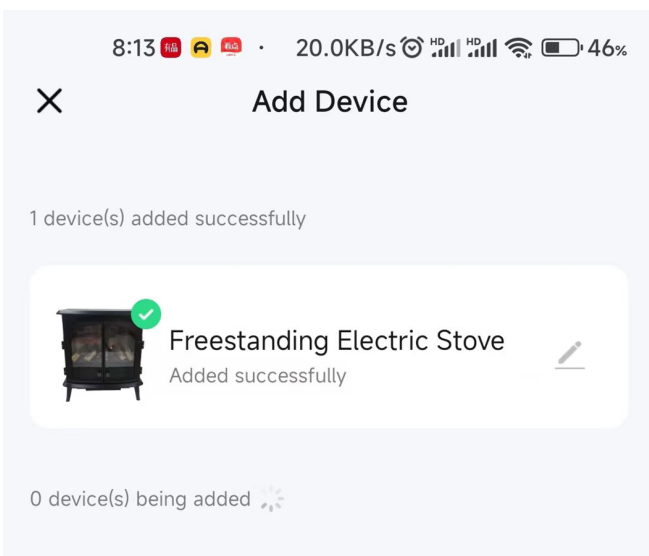
Socket (BLE)



Dualband Plug (2.4GHz&5GHz)



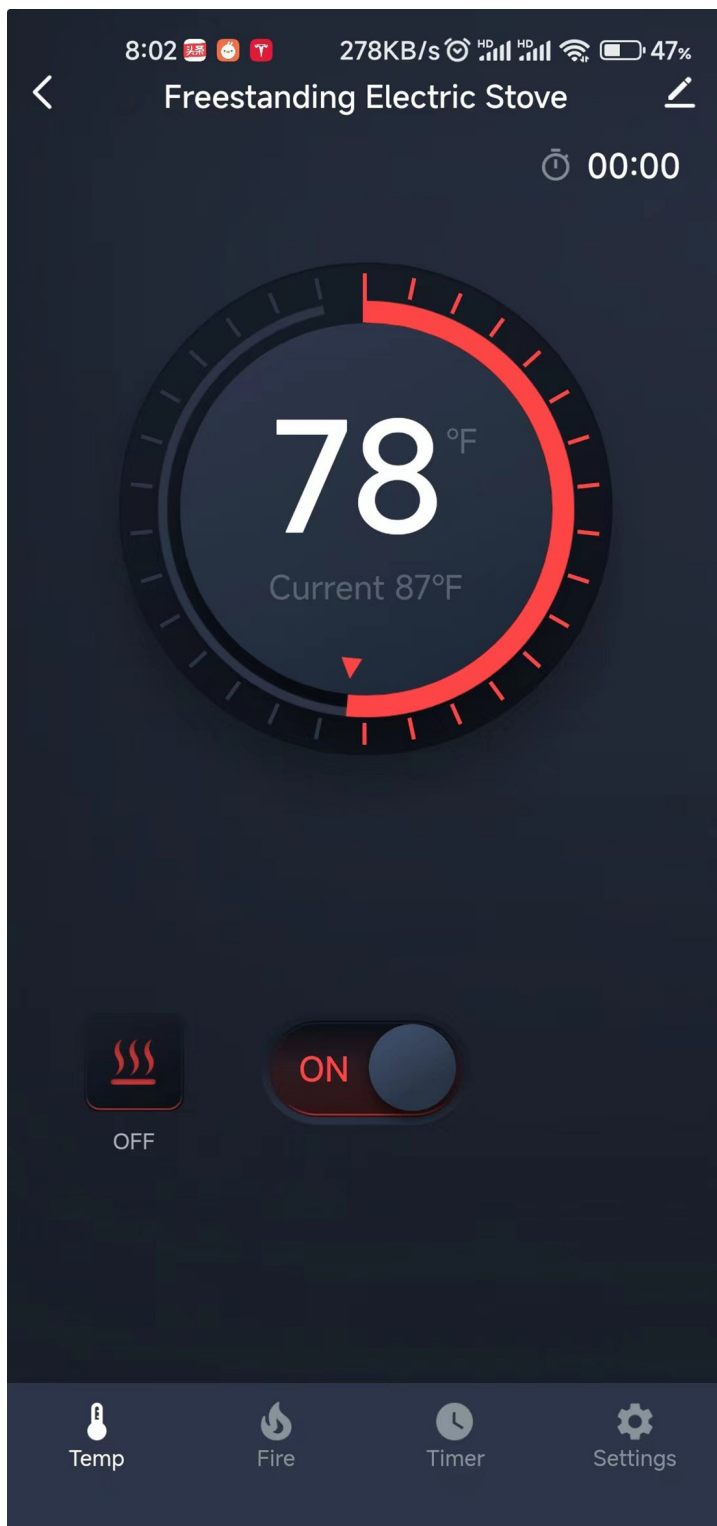
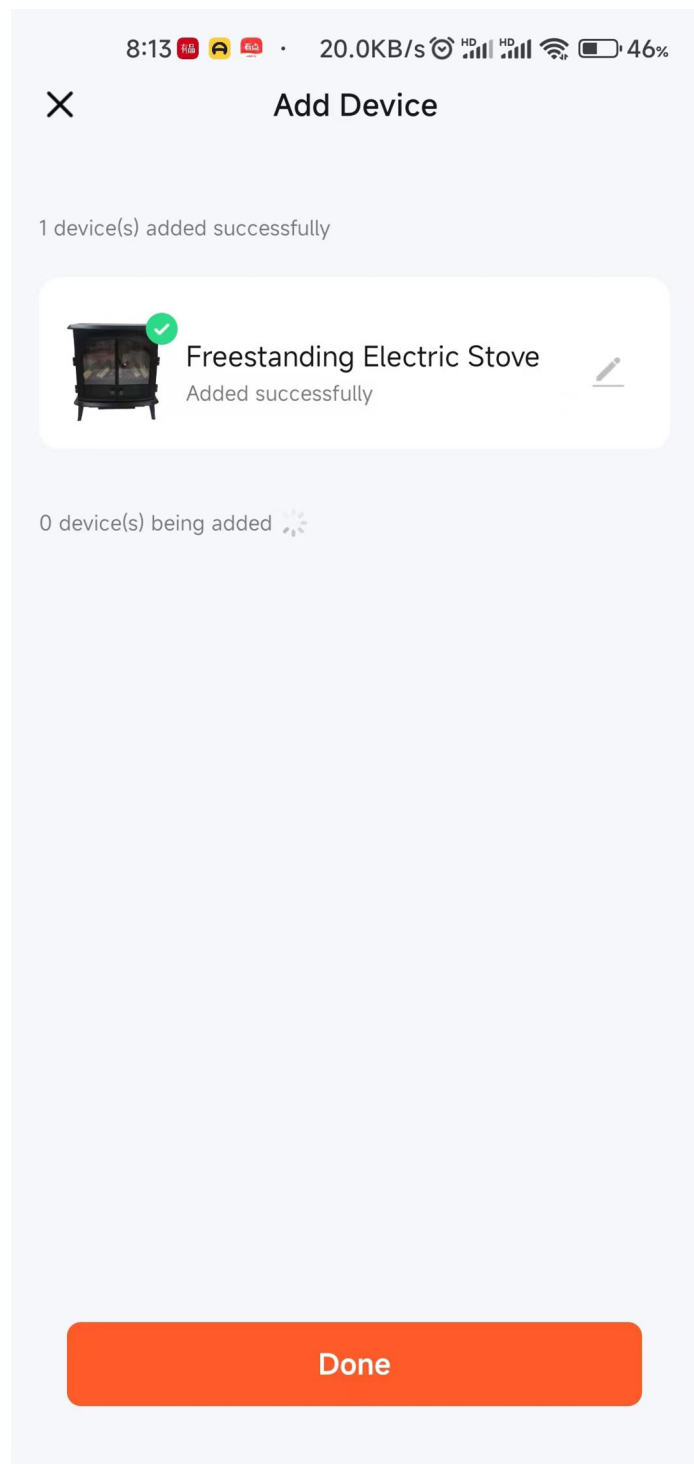
Socket (NB-IoT)



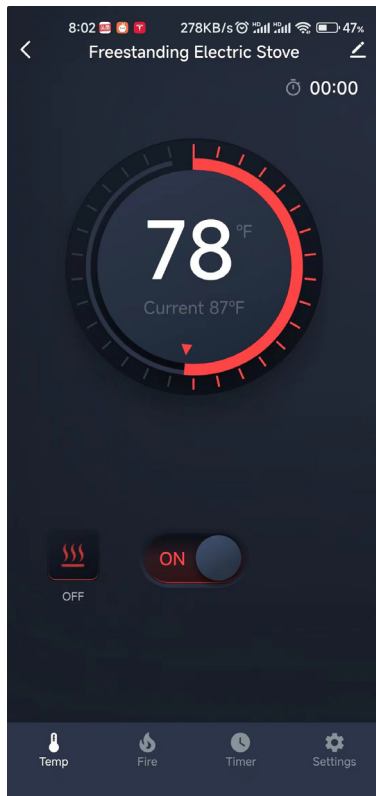
App Connection Instructions

5. Connection Complete

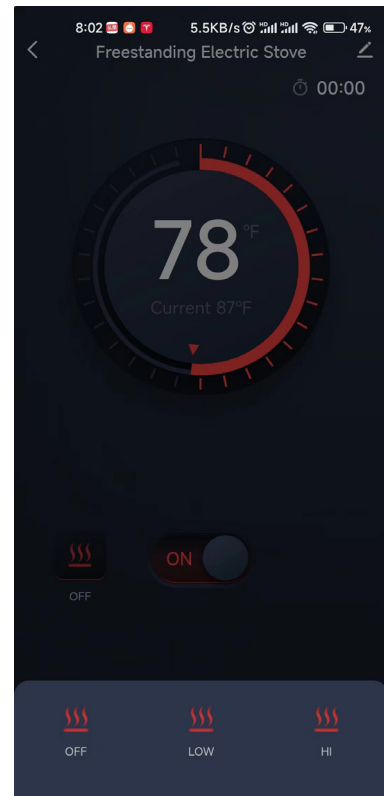
Press "Done" to complete.



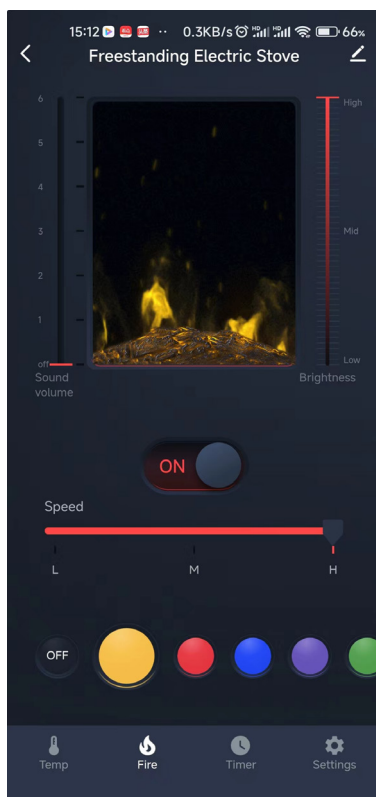
App Operating Instructions



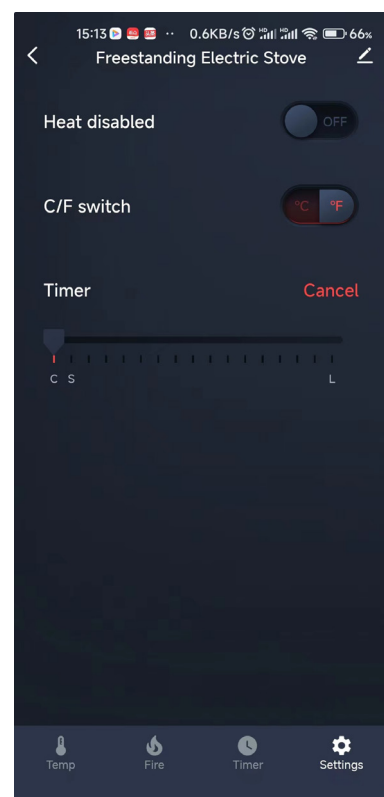
Temp Setting



Power On/Off Heater Off/Low/High



Crackle Sounds Setting
Brightness Setting
Flame Speed Setting
Fuel Bed Color Setting



Heating Disable
Celsius / Fahrenheit Switch
Timer Setting 0.5~8h

NOTE: Only one device can be paired through the app at a time.

Modern Ember 2 Year Limited Warranty

Modern Ember warrants to the original purchaser that its electric fireplaces shall be free from defects in material and workmanship under normal use and service for a period of two (2) years from the date of original purchase, subject to the conditions and exclusions outlined below.

Scope of Warranty

During the warranty period, Modern Ember will, at its discretion provide replacement parts free of charge.

This warranty applies only to units purchased from authorized dealers and installed in accordance with all applicable codes and installation guidelines provided with the product.

Exclusions and Limitations

- This warranty does not cover:
- Damage due to misuse, abuse, accident, alteration, negligence, improper installation, or lack of maintenance.
- Surface blemishes or cosmetic damage occurring after purchase (e.g., discoloration, chips, scratches).
- Operation with unauthorized accessories or components not originally supplied with the unit.
- Acts of God, environmental conditions (e.g., prolonged exposure to dampness), or chemical damage.
- Damage caused by shipping or handling.
- Consumable parts including light bulbs, fuses, batteries, and remote control batteries.
- Any labor or travel expenses not pre-approved or exceeding industry-average thresholds.

Conditions of Warranty

- This warranty applies only to the original purchaser and is non-transferable.
- Proof of purchase (receipt or invoice) must be provided with any warranty claim.
- Modern Ember reserves the right to inspect the product or request photographs before authorizing warranty service or reimbursement.
- Any replacement parts provided are covered for the remainder of the original warranty period or 90 days, whichever is longer.
- Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the Company assume responsibility for same.

Claim Process

To initiate a warranty claim, please contact Modern Ember Customer Support at 1-888-575-6968 or customer@modernember.com. Please provide:

- Proof of purchase.
- Product model and serial number.
- A description of the issue, including relevant photos or video, if available.

Modern Ember may require that defective components be returned for evaluation. Return shipping is the responsibility of the customer unless otherwise specified.

Limitations of Liability

To the maximum extent permitted by law:

- Modern Ember's liability under this warranty is limited to the purchase price of the product or part.
- Modern Ember shall not be liable for indirect, incidental, or consequential damages arising out of use or inability to use the product.

Your Legal Rights

This warranty provides you with specific rights. You may have other rights, which vary from state to state or province to province.

MODERN EMBER®

Thank you for your purchase.

Each unit has been manufactured to ensure safety and reliability. Before first use, read the instructions carefully and keep them for further reference.

Questions, problems, missing parts?
Before returning to store, call Customer Service:

8am-5pm CST, Monday - Friday

Phone: 1-888-575-6968

Email: customercare@modernember.com

Retain this manual for future use.

Don't forget to tag us!
@modern.ember

